

- Lifecycle
- SSO
- Governance
- Password



IAM innovation starts with Avatier.

Mitigate identity and access management risk with absolute control and convenience.

Vulnerability Costs

U.S. government agencies are required by Homeland Security Presidential directive to converge physical and logical access control onto a single credential. Government agencies must consider implementing automated provisioning, access governance and password management solutions to ensure employees receive timely and appropriate access to federal buildings, computer networks and enterprise software based on their role in an agency, job requirements and security clearance.

Government organizations at all levels have to make tough decisions about what they can stop doing to be able to keep the lights on for high-priority services.

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IAM Game Changer

Avatier Corporation, inventor of the world's first patented Identity Access IT Store, continues to redefine the traditional Identity Management, Access Management, and Governance Risk and Compliance software market.

The Avatier Identity and Access Management Suite (AIMS) blends innovation with business technology to revolutionize identity access management. From its unique user provisioning IT Store, to its time- and cost-saving self-service password reset, to automated group management and compliance, Avatier delivers a number of strategic benefits to improve security, optimize operations and save money. Through workflow automation, approval systems, self-service and unmanned administration, Avatier solutions allow organizations to focus resources on strategic tasks and challenges.

Avatier solutions significantly reduce consulting and professional services development and support costs by compressing the time to deploy a fully operational identity and access management solution. Avatier customers include companies like ESPN and ING Direct, as well as enterprise organizations like DHL, Starbucks, Marriott Worldwide, and some of the world's most secure organizations like CIBC, NASA, SEC, FBI and NRC.



IAM State and Federal Government Customers

Avatier is a leading state and federal government GSA provider of network security and administration solutions. From the Department of State to Fort Knox, Avatier's federated identity management solutions prevent unauthorized access to networks, while enabling real-time auditing, streamlined administration, and enhanced security at reduced costs.

Self-service user provisioning and self-service password reset capabilities reduce help desk calls. At the same time, AIMS lets organizations automate access management, control asset management, enforce password policies, and account for all enterprise administration activities.

Avatier offers software licenses for AIMS along with identity and access management training, certification, and professional services to federal, state and local government agencies. Avatier addresses customer needs by providing risk-based consulting services throughout the entire lifecycle of security initiatives.

"With Avatier's Password Reset solution in place, our employees can reset their own passwords and remain productive while freeing up valuable IT resources."

—Kamran Khayami, Alcohol and Tobacco Tax & Trade Bureau.

LIFECYCLE MANAGEMENT

Avatier Lifecycle Management transforms business operations. Solve your business processes with an IT store. Simplify routine IT operations through self-service access and asset user provisioning.

- **Easy online shopping** - Self-service user provisioning and administration is as easy as shopping online
- **Limit spending** - Allow everyone to shop with flexibility while enforcing a budget based on role, organization and function
- **Manage user termination risk** - Automatically remove access across all your systems the moment a request is made
- **Business attributes drive IT Store content** - Dynamically customize your IT Infrastructure Library (ITIL) based on user access

GROUP SELF-SERVICE

Avatier Group Self-Service takes charge of group memberships by applying business rules to data in HR systems to identify employees and their groups. Automatically update groups, new memberships, access and privileges.

- **Rules engine** - Dynamically maintain group membership based on defined data points to reduce access risks
- **Data-driven membership** - Automatically grant group membership privileges according to HR and Active Directory attributes
- **Test rules** - View identity matches from target and source systems before going live with automated business rules
- **Wizard-driven interface** - Designed for business users like an HR specialist to create, test, publish and manage groups

ACCESS GOVERNANCE

Avatier Access Governance delivers the most powerful event recorder because it gives IT a complete view of all user accounts across an enterprise, including system administrators. Reveal information in seconds that in the past remained hidden, buried or ignored.

- **Event recorder** - Make all administration actions visible
- **Knowledge warehouse** - Obtain visibility and awareness of all identities and their activities across an enterprise
- **Trending analytics** - Prevent unrestricted access, detect expired users, and discover abandoned accounts in real time
- **Unmanned administration** - Install, configure and let automated administration keep you informed

PASSWORD MANAGEMENT

Avatier Password Management hands the power to reset passwords back to the user, effectively eradicating the No. 1 reason for helpdesk calls, as well as a significant waste of time and money. Remove unnecessary costs by letting users reset their own passwords.

- **Proven reset** - Self-service enables users to securely reset forgotten passwords, unlock accounts and reset a secure PIN
- **Mass enrollment** - Leverage semi-private personnel data to auto-populate users with security authentication upon enrollment
- **Ticketing** - Track all password reset actions directly into your helpdesk ticketing system
- **Multi access** - Deploy flexible password reset options using the Web, phone, voice recognition, RSA tokens and smart cards
- **Transparent password synchronization** - Automatically synchronize passwords to ERP systems
- **Policy automation** - Enforce and manage password security policies for virtually every enterprise solution
- **Hacker dictionary** - Remove terms found in hacker dictionaries to prevent security breaches
- **Advanced password rules** - Set the number of characters, type, use, case and more to maximize password strength

STRATEGIC SERVICES

Avatier performs assessments that identify system vulnerabilities, process issues and risk to your business.

Advisory services - Develop plans aligned with business needs and resource availability

Directory cleanup - Remove unused and non-compliant accounts at a fixed cost and time frame

Proof of concept - Conduct a proof-of-concept as part of an evaluation so you can try it before you buy it

Scoping - Confidently plan, test and move forward with IT initiatives and achieve breakthrough results

IMPLEMENTATION SERVICES

Avatier leads organizations to a successful delivery of new IT systems and deployments.

Project management - Drive high-priority projects to success and deploy with minimal disruption to your business

Custom development - Solve complex problems like capability, fault-tolerance and usability to optimize your environment and investment

System integration - Integrate a spectrum of systems and technologies into a unified solution

Configuration services - Select appropriate systems, leverage existing infrastructure, and configure optimum solutions

OPERATIONAL SERVICES

Avatier operational services deliver solutions with a "business process first, technology second" mindset.

Decommission services - Manage software licenses and server costs for an efficient business process overhaul

Change management - Improve critical system adoption and ensure solutions are embraced throughout your organization

Application management - Quickly resolve issues, enhancements, updates, patches and upgrades in a timely manner

Training and certification - Build knowledge through hands-on labs and targeted instruction

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