



Situation

Founded by Godfrey Lowell Cabot in 1882, Cabot Corporation has been a leading innovator in transportation, infrastructure, environmental, and consumer industries for over a century. Today, Cabot is a multi-billion dollar publicly-traded company that is headquartered in Boston, Massachusetts with a global presence.

As Cabot has grown, its IT infrastructure has not always handled new and existing users smoothly. According to David Olbrys, a Sr. IT Project Manager, the company has faced many complaints about passwords that were out of sync. This initial problem was just one symptom of a single sign-on issue that Mr. Olbrys's team knew they needed to solve. To complicate matters even more, Cabot was using Active Directory authentication, which left Mr. Olbrys reluctant to spend a lot of money on an SSO solution that would duplicate that functionality.

After discovering Avatier through Gartner, Mr. Olbrys suspected that he had found the system that would be the best fit for his company. Taking his time deciding and negotiating a contract, he was finally able to begin installation of Avatier's Identity Management Suite (AIMS). The system was ready to launch in just one week, and has been integrated over time to smooth the process of meeting compliance regulations, user account creation, and more.

Solution

Once he learned about Avatier, Mr. Olbrys was definitely interested in learning more. He became increasingly impressed with the AIMS product the more he interacted with it: "Avatier fit our business model. It was easily adaptable without a lot of complexity. It just worked. Operations and time in operations is important for us."

His interest in Avatier may have initially been focused on the upsides that Password Management could bring to Cabot, but it soon spread to many of the other solutions that Avatier offers. "We originally purchased AIMS with the intention of using it as a self-service password environment, but shortly afterward we discovered that we had to meet certain regulations and compliance regulations which demanded consistency in the way we did things," he explains. "Now peoples' only interface is through AIMS, and doesn't use Active Directory at all."

Benefits

"The main benefit Avatier brought to our company was consistency," Mr. Olbrys says. "The service desk can execute requests consistently across the board, whether it's adding a person to Active Directory, email, Lync, or adding them to privileges or removing them, there's no question anymore. It's done exactly the same."

Mr. Olbrys is also quick to point out that throughout the entire process of implementing Avatier, the team that he was fortunate enough to work with was phenomenal. Seven years into his business partnership with Avatier, Mr. Olbrys remains confident that he partnered with the right team to implement the best solution for Cabot Corporation.

Cabot Corporation

Headquartered in Boston, MA, and employing approximately 5,000 people, Cabot Corporation is a specialty chemicals and materials company that operates on a global scale.

For More Information

To learn more about Cabot Corporation and other identity management implementations, contact Avatier Sales by phone at 925-217-5170, or email us at sales@avatier.com

Solution Overview

Customer Size

Approximately 5,000 employees

Systems Integrated

SQL

Active Directory

JD Edwards

Microsoft Exchange, formerly Lotus Notes

Country/Region

United States - Northeast

Business Situation

Cabot Corporation initially chose Avatier for self-service password management, and has since implemented other solutions to manage compliance regulations and improve procedural consistency.

Solution

Avatier's Identity Anywhere Suite

Modules Purchased

Password Management

Lifecycle Management

Access Governance

Single Sign-On

Benefits

The consistency and easy adaptability of AIMS made installation simple and quick, allowing Cabot Corporation to migrate to a system that worked well right away.

Organization Profile

Cabot Corporation is a global materials and chemicals company that employs approximately 5,000 people worldwide.

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David Olbrys, Senior IT Project Manager